

1.	Sederunt	
2.	Declaration of Interest and Committee Update	
3.	Notifiable Event	
4.	Freedom of Information Update	
5.	Minutes of the Management Meeting on 5 August 2021	
6.	Minutes of Special Management Meeting on 12 August 2021	
7.	Action Notes to 12 August 2021	
8.	Presentation on Tenant Satisfaction Survey: Lorna Shaw from Research Resource in attendance	
9.	Confidential Verbal Report	
10.	Directors Report	
	10.1	AGM 2021
	10.2	Service Delivery Update
	10.3	Glasgow City Council: Housing Plans
	10.4	Benchmarking: COVID Return Q1
	10.5	Investors in People
	10.6	Tenant Survey: Future Service and Covid Recovery
	10.7	Model SFHA Rules 2020 Update
	10.8	Director Appraisal 2021 and Office Bearers Meeting
11.	Correspondence	
12.	Health and Safety	
13.	Newsletter and Social Media	
14.	Repairs Draw	
15.	Membership Applications	
16.	Training Feedback	
17.	EHRA Update	
18.	EVH Monthly Report	
19.	AOCB	
20.	Date of Next Meeting Annual General <b>Meeting: 22 September 2021</b> <b>Management Meeting: 7 October 2021</b>	